

UIHMT

Uttaranchal Institute of Hospitality Management & Tourism



Affiliated to Shri Dev Suman Uttarakhand Govt. University &
UOU, approved by UGC Ministry of HRD, Govt. of India



GRIEVANCE REDRESSAL COMMITTEE

Minutes Of Meeting

Meeting of Students Grievance Redressal Committee was held on 13 Sept.2021 in the Office of Registrar. The Agenda of the meeting was as follows:

1. Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
2. Advising all the Students to refrain from inciting Students against other Students, Teachers and College administration.
3. To make officials of the College responsive, accountable and courteous in dealing with the students.
4. The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell

Prof.Gurdev Singh (Registrar)

Mr.Deval Vashishtha (Member)

Mr.Tarun Arya (Member)

Ms.Parul Bhardwaj (Member)

Mrs.Shalini (Member)



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GRIEVANCE REDRESSAL COMMITTEE

Minutes Of Meeting

Meeting of Students Grievance Redressal Committee was held on 18 Dec 2021 in the Office of Registrar.
The Agenda of the meeting was as follows:

1. Discussion on Grievance recorded on last Meeting held on 26 July 2021.
 - a) Maintenance of Class Room Furniture and other college basic Infrastructure.
 - b) Increase in the list of First Aid Items.
 - c) Preparation of Playground and Requirement of the items for the same.
 - d) It was decided that action plan for above issues may be framed.

Prof. Gurdev Singh (Registrar)

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GRIEVANCE REDRESSAL COMMITTEE

Minutes Of Meeting

Meeting of Students Grievance Redressal Committee was held on 13 March 2022 in the Office of Registrar. The Agenda of the meeting was as follows:

1. To ensure effective solution to the student's grievances with an impartial and fair approach.
2. To protect the privacy and confidentiality of all parties during the investigation, consistent with and subject to the policy guidelines.
3. Complaints receive from students regarding Surprise Class Test.
 - a. After discussion and debates it was concluded that it is an essential part for the overall development of the students. Hence shall be continued.
4. In absence of any satisfactory Redressal of grievance by HOD, the grievant (s) may again submit the grievance to the Director either directly or by writing his/her complaint in the Complaint Register.


Prof. Gurdev Singh (Registrar)

Mr. Deval Vashishtha (Member)

Mr. Tarun Arya (Member)

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GRIEVANCE REDRESSAL COMMITTEE

Minutes Of Meeting

Meeting of Students Grievance Redressal Committee was held on 23 June 2022 in the Office of Registrar. The Agenda of the meeting was as follows:

- 1.To accept written grievances from students related to the system.
- 2.To create and implement a mechanism to handle the reported grievances.
- 3.To forward the findings to the Management if necessary for further action.
- 4.To listen, record and scrutinize the grievances submitted to them by the Staff and Students and take necessary steps immediately.

Prof.Gurdev Singh (Registrar)

Mr.Deval Vashishtha (Member)

Mr.Tarun Arya (Member)

Ms.Parul Bhardwaj (Member)

Mrs.Shalini (Member)

